

Welwyn Hatfield Community Safety Partnership



Welwyn Hatfield Community Safety Partnership

Your councils, police, university, fire, health and justice services are working together for safer neighbourhoods in the borough.

Action Plan 2024 - 2025

Action Plan:

The plan is working towards tackling the four Community Safety Partnership priorities and has regard to relevant county wide strategies, our local strategic assessment and the Police and Crime Commissioner's plan.

This is a 'live' document and all actions/objectives will be updated by the Joint Agency Group (JAG) on a regular basis. The Responsible Authorities Group (RAG) will receive updates on progress against the action plan and review the plan strategically to tackle any blockers in delivery.

The priorities and objectives within this plan will be reviewed annually in March each year.

Partnership Principles:

- Information sharing and excellent communication
- Using partnership resources wisely/efficiently
- Partners attendance is required at JAG/RAG
- Collectively taking a prevention first approach
- Partners to be open to change to enable learning, improving, developing and achieving better results

- Partners to have a united, consistent approach to ensure residents feel supported and have the confidence to access services.

Groups and Agencies involved:

Other groups and agencies involved (this is not an exclusive and exhaustive list):

- Welwyn Hatfield Domestic Abuse Forum
- Adult Multi-Agency Risk Reduction Group (AMARRG)
- Youth Multi-Agency Risk Reduction Group (YMARRG)
- Voluntary Groups
- Welwyn Hatfield Youth Strategy Partnership Group
- Community Inclusion Partnership

Colour Key

The following colours will be used under the "Status" column:

- Red – Progress or delivery well below target; serious intervention needed
- Amber - Progress or delivery up to (say) 20% below target; attention needed
- Green - Progress on or ahead of schedule and on track to deliver as planned

Priority 1				
Help people to feel safe within their homes & local community				
	Objective	Update	Status	Lead Agencies
1.1	Reduce residents vulnerability to burglary & theft	<p>Herts Police will be carrying out Op Guardian patrols in areas which have seen historically high levels of Burglary. Burglary packs available to members of the public have also recently been updated with information on Herts Connect.</p> <p>WHBC Community Safety Team has been handing out Crime Prevention advice at recent community engagement days.</p>		Herts Police WHBC
1.2	Increase public knowledge of the management of fire safety risks within the home	<p>Operational fire crews have carried out 332 Home Fire Safety visits to date, testing smoke alarms, installing alarms and providing fire prevention advice. Fire Coffee Mornings have been also been held which have allowed HFRS to identify vulnerable groups who are most at risk and enable them to be targeted with support and advice. This is in addition to fire crews attending Community Catch Up events alongside WHBC Community Safety Team across the district and offering fire safety advice to residents.</p>		HFRS WHBC
1.3	Promote the PAL scheme amongst potential tenants, landlords, and other stakeholders	<p>The PAL Scheme continues to be promoted by the WHBC MHO Licensing Team and continues to support local</p>		WHBC UH

		<p>landlords and agents through best practice advice and the dissemination of information.</p> <p>A Landlord Forum was recently held and well attended alongside a recent comms campaign to capture a wider audience. WHBC is committed to supporting all Landlords to ensure compliance with planned upcoming legislation. WHBC Private Sector Housing and Community Safety Team also attended recent Freshers Fairs to provide new students with information on PAL and general safety.</p> <p>The University of Hertfordshire also continues to promote the PAL scheme to domestic and international students before arrival to the UK. Further a number of information events have been held and are due to take place at with WHBC's Private Sector Housing Team will also be invited to speak.</p>		
1.4	Take a partnership approach to tackling anti-social behaviour (ASB) in the borough	<p>Herts Police are continuing to carry out Op Brillo patrols in areas with a high prevalence of ASB and Youth ASB. Offenders are being issued with CPN's and ABC's when appropriate.</p> <p>HFRS continue to maintain weekly arson patrols at known trouble sites within the district providing visible</p>		<p>Herts Police WHBC Housing Associations HFRS</p>

		<p>reassurance and assisting the partnership in tackling ASB.</p> <p>WHBC ASB and Community Safety continue to work collaboratively with key partners including Police, Fire and local support organization in order to help to enforce, deter and prevent ASB from taking place including in PSPO areas.</p> <p>The CSP has begun to utilize funding provided by the PCC and is now delivering additional Diversionary Activities for young at risk of or involved in ASB and/or Crime. In addition the Positive Pathways Project which is part jointly funded by WHBC and HCC continues to supports a number of local vulnerable young people.</p>		
1.5	Reduce fly tipping and the impact it has on the local environment	<p>Environmental Services Team have attended and have been made aware of Community Engagement Days. Utilizing the opportunity to conduct fly tip patrols, immediately recording any fly tipping discovered and actioning.</p> <p>WHBC now funds District Enforcement Officers who patrol the area and issue fines offences including littering and Fly Tipping.</p>		WHBC

1.6	Enforcement of Public Spaces Protection Orders (PSPO) that are in place in Hatfield and Welwyn Garden City	<p>There are now three PSPO areas in force across the district including Welwyn Garden City Town Centre, Hatfield Town Centre and Highview Hatfield. These are now being jointly patrolled by WHBC Street Wardens and Herts Police including as part of Op Hotspot.</p> <p>Joined up information sharing takes place on a weekly basis between WHBC, Herts Police and Resolve with support being offered to those breach the PSPO in the first instance.</p> <p>WHBC is continuing to ensure that members of the public are made aware of the PSPO areas through additional signage and new leaflets informing members of the public of the relevant PSPO conditions and areas covered.</p>		WHBC Herts Police
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Priority 2 Safeguard vulnerable people				
	<u>Objective</u>	<u>Update</u>	<u>Status</u>	<u>Lead Agencies</u>
2.1	Raise awareness of the impact of substance & alcohol misuse	<p>CGL continue to carry out specialist support to adults and young people who have substance misuse issues.</p> <p>Resolve/Restart are delivering evening drop-in sessions aimed to support those</p>		CGL Resolve Herts Police UH WHBC

		<p>struggling with substance misuse. Resolve is also aware of a recent rise in Ketamine users and are offering appropriate support.</p> <p>Herts Police continue to monitor areas where large amounts of drug paraphernalia are found.</p>		
2.2	Supporting the Rough Sleeping Strategy to reduce rough sleepers/begging and encourage those who are rough sleeping/begging to access support available	<p>WHBC Housing Needs Team and Herts Police continue to liaise with Resolve/Restart who carry out proactive sweeps for rough sleepers in WGC and Hatfield at least 5 times per week. These sweeps offer support to any individuals found to be rough sleeping and support and encourage access to housing, offer support with proscribing treatment and assisting with engagement from other services an individual may need.</p> <p>Police and WHBC Street Wardens are jointly patrolling PSPO areas.</p>		<p>WHBC Resolve Herts Police</p>
2.3	Working together with Herts Modern Slavery Unit to raise awareness of Modern Day Slavery & Human Trafficking & prevent it happening in the first place	<p>Police are submitting intel and liaison between local police and MSHT within Herts Constabulary to plan operations</p>		<p>WHBC Herts Police Public Health</p>
2.4	Support our community to report Hate Crime	<p>Herts Police are currently in the process of introducing a new Hate Crime Officer for Welwyn Hatfield.</p>		<p>Herts Police WHBC UH</p>

		<p>WHBC has promoted its function as a 3rd Party Hate Crime Reporting Centre to members of the public through social media and posters which have been displayed across the district.</p> <p>The University of Hertfordshire also continues to function as a 3rd Party Hate Crime Reporting Centre and has additionally launch a Hate Crime reporting function on its student intranet as well as making relevant information and material available. Further the university has provided training to frontline staff knowledge and skills to recognise, respond to, and support students affected by hate crimes, fostering a safer and more inclusive environment across campus.</p>		
2.5	Promotion of Scam & Fraud awareness	<p>Trading Standards continue to offer local residents' free installation of call blockers. Trading Standards have also attended community engagements raising awareness amongst particularly vulnerable groups including those suffering with dementia and have attended events including Live Longer Better. In addition Trading Standards will be promoting relevant material to members of the public during Scam Awareness Week.</p>		<p>Trading Standards WHBC Herts Police UH</p>

		<p>Herts Police and WHBC continue to hand out relevant scam prevention material at community engagement events.</p> <p>The University also continues to promote scam and fraud awareness to its student population.</p>		
2.6	Sharing information & data across agencies to better support those with complex needs & dual diagnosis	Partners have been asked to review and sign the updated ISA 2024 to ensure the ability of continued safe and effective information & data sharing.		All
2.7	Protecting young people from exploitation & sexual harm	<p>Key note talks organized by WHBC Community Safety were delivered to all secondary schools earlier this year to year 9s and 10s on gender based violence and abuse. These were delivered by Bold Voices.</p> <p>Herts Police CCE Prevention and Diversion team, SASH and the No More Service continue to work with young people who have been identified as vulnerable to exploitation.</p> <p>Key note talks organized by WHBC Community Safety were delivered to all secondary school children around youth violence and exploitation earlier this year.</p>		Herts Police HCC SfYP WHBC SASH

		<p>Exploitation has been covered as a curriculum within LGBT+ projects, detached and social inclusion projects this term that SfYP deliver.</p> <p>WHBC Community Safety Team and Herts Police also continue to liaise closely and share information with Police CCE Team and Herts County Council Social Services to support vulnerable young people.</p>		
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Priority 3				
Support and protect victims of domestic abuse and prevent future harm				
	<u>Objective</u>	<u>Update</u>	<u>Status</u>	<u>Lead Agencies</u>
3.1	Raise awareness of domestic abuse services available locally to support victims and their families	WHBC are supporting social media campaigns to raise awareness of DA support, and engaging with teams internally and attending community catch up sessions raising awareness within the community.		Wel Hat DA Forum
3.2	Increase knowledge and understanding of domestic abuse trends locally, with a view to tackling the causes	Working with both HCC, teams at WHBC and WH Domestic Abuse forum on projects and new initiatives to tackle and raise awareness of DA.		WHBC HCC Herts Police
3.3	Promote healthy relationships education to young people	SfYP is continuing to deliver projects aimed at young people across Welwyn		Wel Hat DA Forum HCC SfYP

		Hatfield which promote Healthy & Safe relationships.		
3.4	Engage with minority groups (including men) to support and safeguard against domestic abuse	Working with the LGBTQ+ partnership promoting local services. Following the award of funding by the OPCC working with the University of Hertfordshire to provide DA awareness campaigns to hidden victims and facilitate a support hub.		Wel Hat DA Forum
3.5	Enforcement and support available to reduce repeat perpetrators of domestic abuse	WHBC are continuing to promote the work of the Chrysalis Centre with the Domestic Abuse forum and in local education settings.		Herts Police HCC WHBC

Priority 4				
Working in partnership to prevent and tackle serious violence				
	<u>Objective</u>	<u>Update</u>	<u>Status</u>	<u>Lead agencies</u>
4.1	Focus on dismantling drug lines and associated serious violence and criminality within the CSP by joint working with Operation Scorpion and Community Safety Units.	WHBC continues to work closely with Police on supporting young people involved in County Lines. Information & data is shared and young people are offered support through local projects and monitored on Y-MARRG where possible. Herts Police - Op SETIFORM continues and is under review to make sure it is getting the best results possible.		Herts Police WHBC HCC

4.2	Reduce the risk of cuckooing in the borough and identify victims quickly to prevent serious harm	<p>Herts Police are offering internal awareness training for officers and ensuring that all departments are using the same procedure to deal with instances of Cuckooing. Cases of Cuckooing recorded on joint databases to ensure multi-agency support is offered to victims.</p> <p>WHBC Community Safety Team has been handing out relevant material on Cuckooing to members of the public, encouraging them to spot the signs and raise awareness.</p> <p>WHBC ASB and Neighbourhoods and Housing Teams are working to support people who are at risk of being cuckooed or who have been cuckooed including through rehousing where appropriate.</p> <p>WHBC Housing Team are carrying out tenancy audits to try and identify individuals at risk, working with Herts Police and getting people moved out of the property as soon as possible with the aim of keeping that person safe and well.</p>		Herts Police WHBC HCC Housing Associations
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4.3	Protect young people from becoming involved in serious youth violence by taking a prevention first approach	<p>Ongoing partnership work and problem solving is taking place via YMARRG. Where young people are identified the CSP are continuing to reach out and offer appropriate support to prevent re-offending.</p> <p>Training was delivered to over 60 professionals in June by St Giles Trust. This training focused on Child Criminal Exploitation and Youth Violence. It gave professionals better understanding on the topic and what more we can do as a partnership to prevent it happening to young people.</p> <p>Additionally, SfYP continues to offer Social Inclusion Work Shops in Woodhall and Hatfield.</p> <p>Herts Police are identifying those know to be Habitual Knife Carriers and alongside partners are working with those individuals to reduce the risk to them and members of the public.</p> <p>The CSP will be exploring future funding opportunities to carry out further preventative work in this area.</p>		Herts Police WHBC SASH HCC SfYP
4.4	Working together to prevent violence against women and girls	Extensive joint work has been carried out and Herts Police continue to monitor offending data with the ability to		Herts Police WHBC HCC

		tailor a response if a concerning trend is identified.		
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