

Welwyn Hatfield Borough Council Contracts register

| Contract Reference | Contract Name  | Contract Description   | Contract Value (Yearly or total for one-off work) | Supplier Name   | Contract Start Date | Contract End Date | Contract Extension Date | Contract Review Date | Department                            |
|--------------------|--|--|---|---|---------------------|-------------------|-------------------------|----------------------|---------------------------------------|
| C1074              | Out of ours call handling                                    | Out of hours call handling   | £ 15,000.00                                       | The Answering Service Limited   | 12/12/2023          | 11/12/2024        | n/a                     | Current              | Customer Services and Transformation  |
| RM6071             | Print MarketPlace  | Print CCS framework. Digital platform for the supply of Print & Design services.   | £ 93,500.00                                       | Allied Publicity Services(Manchester)Ltd (APS).   | 01/08/2021          | 15/12/2024        | n/a                     | Current              | Customer Services and Transformation  |
| C851               | Web GIS System   | Implementation of Web Mapping platform at WHBC   | £ 5,000.00  | Computer Aided Development Corporation Ltd  | 18/12/2019          | 17/12/2024        | n/a                     | Current              | Planning                              |
| C1021              | Nurse Led Absence Management                                 | Call off from the Watford Borough Council 2019-23 framework agreement for Nurse Led Absence Management FRAMEWORK REFERENCE: MS/000849  | £19,000.  | GoodShape UK Limited  | 01/02/2023          | 31/01/2025        | n/a                     | Current              | Human Resources                       |
| C914               | Minor building works   | miscellaneous general building maintenance and minor works, including all ancillary trades on public buildings other than council housing, within the administrative boundaries covered by Welwyn Hatfield Borough Council   | £ 1,800,000.00                                    | Wates property services limited   | 01/04/2022          | 31/03/2025        | 31/03/2026              | Aug-26               | Finance                               |
| C872               | Aids and Adaptations   | Interior and exterior adaptations to Private and Public sector housing   | £ 1,200,000.00                                    | Gracelands Complete Maintenance Services Ltd  | 01/04/2021          | 31/03/2025        | n/a                     | Current              | Homes and Neighbourhood               |
| C864               | Arboriculture Services                                       | LOT 1 General tree maintenance   | £ 162,500.00                                      | Maydencroft Limited   | 01/01/2021          | 31/03/2025        | n/a                     | Current              | Homes and Neighbourhood               |
| C1033              | Bureau Services  | Maintain the TEAM Sigma Software database with site, account and consumption information supplied by the customer. Database management.  | £ 19,000.00                                       | Energy Auditing Agency Ltd (TEAM)   | 01/04/2023          | 31/03/2025        | n/a                     | Current              | Public Realm                          |
| C1081              | Service and repairs to commercial boilers, heaters and pumps | The contractor will be responsible for ensuring the assets are maintained in a safe and effective way with minimum disruption with annual service and safety checks carried out by appointment. All servicing must be carried out within 5 days of commencement of the relevant year / quarter. Not assets have been listed.   | £ 16,000.00                                       | Thermoserv Limited  | 01/04/2024          | 31/03/2025        | n/a                     | Current              | Public Realm                          |
| C1040              | Lone Working protection device                               | Total Workforce Mobility – Orbis Lone Worker Protection, GPS Device - Roaming SIM. CCS framework Network Services 2 (Lot 7 – Paging and Alerting Services) call-off contract.  | £ 16,000.00                                       | Vodafone Limited  | 09/04/2022          | 08/04/2025        | 08/04/2027              | Current              | Homes and Neighbourhood               |
| C976               | CCTV Common Maintenance & Common Monitoring Contract         | Maintenance of 49 site cameras located at the Common Car Park Hatfield   | £10,000.  | CCTV Partnership Ltd  | 01/04/2022          | 30/04/2025        | n/a                     | Current              | ICT and Digital Services              |
| C932               | Specialist Cleaning Services                                 | Lot 1 - 300 blocks of mainly row residential flats that needs to undertake specialist ad hoc cleaning services to communal areas, in addition to cyclical cleaning of communal areas on an ad hoc basis and regular cleaning schedule for the communal areas of 20 block of flats. Lot 2 - Lot 2 - The Council have a housing stock of approx. 11,000 units of general needs, sheltered and leasehold  | £ 100,000.00                                      | Woolmer Environmental Services Ltd, STM Group (UK) Limited  | 01/06/2022          | 31/05/2025        | 31/05/2026              | Current              | ICT and Digital Services              |
| C1066              | CCTV monitoring and maintenance services                     | Service Level Agreement with St Albans City and District Council to provide CCTV...  | £ 104,310.00                                      | St Albans City and district council   | 01/04/2018          | 31/05/2025        | n/a                     | Current              | Public Realm                          |
| C917               | Home Decorating Scheme                                       | Decorating vouchers for tenants  | £ 35,000.00                                       | B&Q Limited   | 01/08/2021          | 31/05/2025        | n/a                     | Current              | Homes and Neighbourhood               |
| C875               | Professional building services framework                     | Lot 1 - Project management, quantity surveying and CDM services, Lot 2 - Structural engineering services, Lot 3 - Mechanical and electrical services, Lot 4 Planning services  |   | Lot 1 - Press and starkey LLP, Lot 2 - Aecom Limited, Lot 3 Aecom Limited, Lot 4 - Carter Jonas LLP | 01/06/2021          | 31/05/2025        | n/a                     | Current              | Public Realm                          |
| C928               | ENTERPRISE CAR CLUB COUNCIL AGREEMENT                        | provision of 2 electric cars and services Campus East Cherry Tree Car Park - reference number RM6013 for the provision of Public Sector Vehicle Hire Solutions. CALL-OFF LOT(S): LOT 7 / CAR CLUB  | £ 18,900.00                                       | ENTERPRISE RENT-A-CAR UK LIMITED  | 05/06/2022          | 05/06/2025        | 05/06/2026              | Current              | Homes and Neighbourhood               |
| C869               | Insurance excluding broker services                          | insurance policies, excluding Broker Services: Lot 1 = Property / Material Damage Lot 2 = Liability (including Claims Handling), Motor and Crime Lot 3 = Group Personal Accident & Travel  | £ 268,720.00                                      | Zurich Insurance plc vs Zurich Municipal  | 24/06/2020          | 23/06/2025        | n/a                     | Current              | Homes and Neighbourhood               |
| Jontek             | Answerlink assisted living monitoring platform               | Telecare response centre maintenance   | £ 31,000.00                                       | Jontek  | 01/12/2020          | 23/06/2025        | n/a                     | Current              | Regeneration and Economic Development |
| C880               | Engineering Insurance / Inspection Services                  | How machinery and technology customer policy. Cover damage to insured property and cost of replacing undamaged non-compatible parts, Contamination, Debris removal, dismantling and demolition, Emergency services, Energy efficiency improvements, Hire charges for substitute equipment, Movement of insured property, Own surrounding property, Reinstatement of data, Temporary and fast-tracked repair.   | £ 14,500.00                                       | Marsh Ltd   | 24/06/2020          | 26/06/2025        | n/a                     | Current              | Finance                               |
| C900               | Managed services for temporary agency resources              | Temporary agency staff ESPO 653F, 19 Lot1b   | £ 1,360,000.00                                    | Ranstad Solutions Limited   | 01/07/2021          | 30/06/2025        | n/a                     | Feb-25               | Homes and Neighbourhood               |
| C943               | Fire Safety Consultancy Services                             | Lot 1 - Fire risk assessments  | £ 165,000.00                                      | Frankham Consultancy Group Limited  | 01/07/2022          | 30/06/2025        | n/a                     | Feb-25               | Finance                               |
| C956               | Microsoft Licenses   | RM6068 for the provision of Technology Products and Associated Services. Lot 3 Software & associated Services  | £ 213,000.00                                      | Insight Direct (UK) Limited   | 01/07/2022          | 01/07/2025        | 01/07/2026              | Current              | Human Resources                       |
| C1115              | Public health funerals                                       | Provision of public health funerals at Oak Hill Crematorium.   | £ 5,000.00  | Neville funeral service limited   | 01/09/2024          | 01/07/2025        | n/a                     | n/a                  |                                       |
| C841               | Operation of the Splashlands Wet and Dry Adventure Play Area | 1. Performance of an management, air maintenance, air treatment and safety and risk management functions for the safe operation of the splash park play zone, dry adventure play zone and café kiosk in Stanborough Park North. 2. Perform all functions for the safe operation of all plant, filtration and circulation systems for the splash park play zone 3. Perform all coordination and management functions for the provision of complementary seasonal activities | £ 20,000.00                                       | Greenwich Leisure Limited (GLL)   | 25/07/2020          | 24/07/2025        | 18/01/2029              | Current              | ICT and Digital Services              |
| JCAD               | SOFTWARE LICENSE, MAINTENANCE AND HOSTING                    | Software services  | £ 2,500.00  | JC Applications development Limited   | 29/04/2021          | 24/07/2025        | n/a                     | Mar-25               | Customer Services and Transformation  |
| C912               | Mains Isolator Switch  | Installing electricity mains isolator switches to properties   | £80,000   | Dawling Ltd T/A J and J Drake   | 01/09/2021          | 31/08/2025        | n/a                     | Jan-25               | Leisure Community and Culture         |
| C871               | Supply of Digital Emergency Equipment                        | PHF framework. Supply, install, upgrade, repair and maintain products &/or services &/or works for Telecare and Telehealth products and services   | £ 20,000.00                                       | Legrand Electric Limited  | 01/09/2020          | 31/08/2025        | n/a                     | Mar-25               | ICT and Digital Services              |

Welwyn Hatfield Borough Council Contracts register

|                    |   |  |                 |   |            |            |            |         |                                       |
|--------------------|---|--|-----------------|---|------------|------------|------------|---------|---------------------------------------|
| C1085              | PlotBox Software  | Cemetery records management software   | £ 6,420.00      | GSS (NI) LTD (subsidiary of PlotBox Inc.)   | 01/09/2022 | 31/08/2025 | 31/08/2026 | Feb-25  | Homes and Neighbourhood               |
| C1091              | Environment Enforcement   | Implementing solutions to 'waste offences'   | £ 50,000.00     | District Enforcement Limited  | 16/09/2024 | 15/09/2025 | 15/09/2028 | Mar-25  | Homes and Neighbourhood               |
| C968               | Christmas Lighting  | Christmas lighting in welwyn garden city/Hatfield collection. erection / installation, testing, maintenance, removal and return to storage of all items and equipment that is necessary for the complete installation.   | £ 19,500.00     | SparkX Ltd  | 19/09/2022 | 19/09/2025 | 18/09/2026 | Apr-25  | Customer Services and Transformation  |
| C935               | Footway and hard surfacing  | Services to footway and hard surface maintenance   | £ 52,000.00     | Henderson & Taylor Public Works Limited   | 01/10/2022 | 30/09/2025 | 30/09/2026 | Mar-25  | Public Realm                          |
| C987               | Accommodation Removals  | to undertake removals / part loads of tenant's belongings usually within the Borough of Welwyn Hatfield.   | £ 24,000.00     | London Moving Services  | 01/11/2022 | 31/10/2025 | 31/10/2026 | Mar-25  | Public Realm                          |
| C941               | ANPR Vehicles and cameras   | Provision/services relating to ANPR Vehicles and cameras.  | £ 172,351.00    | APCOA Parking Uk Ltd  | 01/11/2022 | 01/11/2025 | 01/11/2026 | Mar-25  | Public Realm                          |
| C1027              | Minster car share scheme  | 2 EV's, starting with 1, second added based on usage of the first vehicle.   | £ 12,000.00     | ENTERPRISE RENT-A-CAR UK LIMITED  | 06/11/2023 | 05/11/2025 | n/a        | Apr-25  | Homes and Neighbourhood               |
| C892               | Merchant Acquiring Services   | Card Processing Agreement. Payment Acceptance Framework Agreement RM6118 / L1 (Merchant Services and Associated Services). Processing, settlement and other services in connection with card transactions that WHBC undertakes.                                      | £ 80,000.00     | GPIK LLP trading as Global Payments ("GPN")   | 01/01/2022 | 09/11/2025 | n/a        | Current | Regeneration and Economic Development |
| C1130              | E-Learning System   | Access Learning and associated Content and Professional Services   | £ 14,500.00     | Access UK Limited   | 29/11/2024 | 28/11/2025 | n/a        | Apr-25  | Regeneration and Economic Development |
| C1124              | Managed Network Support   | ICT Network Services   | £ 80,000.00     | Boxee Limited   | 01/12/2024 | 30/11/2025 | n/a        | Jun-25  | Finance                               |
| C996               | Human Resources & Payroll solution  | G-Cloud RM1557.12 HR & Payroll solution on a platform that. Lot 2 Cloud Software underpins the Buyer's IT strategy   | £ 53,000.00     | Zellis UK Limited   | 01/12/2022 | 30/11/2025 | 30/11/2026 | Jun-25  | ICT and Digital Services              |
| C873               | Window cleaning   | Window Cleaning of WHBC Corporate Buildings: Incorporating, Offices, , Community Centres and Communal areas of Warden Control and Housing accommodation within the Welwyn Hatfield District.   | £ 33,000.00     | F&G Cleaners Limited  | 01/12/2020 | 30/11/2025 | n/a        | Jun-25  | Finance                               |
| C877               | Campus east residential development   |  | £ 82,000,000.00 | Bellway Homes Ltd   | 31/08/2021 | 31/12/2025 | n/a        | Apr-25  | Homes and Neighbourhood               |
| C870               | Software - Council Tax , Revenues and Benefits                                  | Software licence, maintenance and support services   | £ 70,000.00     | Capita Business Services Limited  | 17/12/1999 | 31/12/2025 | n/a        | n/a     |                                       |
| ECO/ECO/Flex grant | Welwyn Hatfield Warmer Homes scheme Management                                  | YES is the appointed managing agent for the Welwyn Hatfield Warmer Homes scheme. YES will process all referrals and help them apply for ECO or ECO/Flex grant to improve energy efficiency works.  | £ 10,000.00     | Yorkshire energy services CIC T/A YES Energy solutions                                    | 01/08/2020 | 31/12/2025 | n/a        | Jun-25  | Finance                               |
| C1068              | On-Street Parking Enforcement   | Provision for the issuing of parking enforcement notices and their enforcement.  | £ 580,000.00    | East Herts District Council   | 17/01/2019 | 16/01/2026 | n/a        | Jun-25  | Public Realm                          |
| C944               | Specialist Electoral Printing   | To provide services/materials for Part 1 Electoral Canvass & Part 2 Elections  | £ 600,000.00    | Print for Business Ltd  | 26/01/2022 | 26/01/2026 | n/a        | Current | Regeneration and Economic Development |
| C1016              | G-Cloud Rapid Insight IDR & IVM   | Lot 2 Cloud software - Rapid7 Insight IDR & Rapid7 Insight IVM   | £ 33,110.00     | Caretower Ltd   | 01/02/2023 | 31/01/2026 | 31/01/2027 | Sep-25  | Law and Administration                |
| C784               | Gas Appliance Servicing and Maintenance Contract                                | annual gas safety checks of WHBC domestic properties, breakdown repairs to heating / hot water systems and the installation of new central heating boilers / systems. The contract is split into two Lots: Lot 1 – Welwyn Garden City; Lot 2 – Hatfield and villages | £ 2,627,000.00  | Lot 1 - Sureserve Compliance Central, Lot 2 - British Gas Social Housing Ltd T/A PH Jones | 01/04/2019 | 31/03/2026 | 31/03/2028 | Nov-25  | ICT and Digital Services              |
| C980               | End User Services RM6100 Technology Services                                    | partner with the inhouse ICT team to transform the existing services and deliver a new, flexible ICT service model.  | £ 250,000.00    | XMA Limited   | 01/02/2023 | 31/03/2026 | 31/03/2027 | Current | Homes and Neighbourhood               |
| C973               | Electrical Minor Works  | Miscellaneous Electrical Servicing and Minor Works on public buildings other than council housing, within the administrative boundaries covered by Welwyn Hatfield Borough Council.  | £ 200,000.00    | Baldwin & Bleakley electrical services ltd  | 01/04/2023 | 31/03/2026 | 31/03/2027 | Mar-25  | ICT and Digital Services              |
| C954               | Housing M&E Services  | undertake the following services include:<br>-Door Entry Installations and Maintenance.<br>-Fire Alarm Maintenance.  | £ 200,000.00    | RGE Services Limited  | 01/04/2023 | 31/03/2026 | 31/03/2028 | Sep-25  | Public Realm                          |
| C967               | Garage Maintenance  | Provide, erect, maintain and move as required.   | £ 200,000.00    | RPT Building Services Limited   | 01/04/2023 | 31/03/2026 | 31/03/2027 | Current | Public Realm                          |
| C983               | Textile Consortium  | Textile Services - Supply Bins, Collections  | £ 157,160.00    | East London Textiles Limited  | 01/04/2023 | 31/03/2026 | 31/03/2028 | Aug-25  | Public Realm                          |
| C696               | Inspection, Servicing, Maintenance & Repair of Lift and Stairlift Installations | Inspection, Servicing, Maintenance & Repair of Lift and Stairlift Installations  | £ 102,500.00    | Stannah Lift Services Ltd   | 01/10/2015 | 31/03/2026 | n/a        | Aug-25  | Public Realm                          |

Welwyn Hatfield Borough Council Contracts register

|       |  |   |   |            |   |            |            |            |         |                                       |
|-------|--|---|---|------------|---|------------|------------|------------|---------|---------------------------------------|
| C908  | Gas Third Party Audit  | Undertaking of contract compliance with WHBC Gas Maintenance contracts which involve the maintenance and installation of Gas appliances to a Council Housing stock of approximately 8,894 dwellings. Undertaking of a series of tasks to ensure this compliance, which will include a 10% site audit and quality assurance inspection of all completed gas safety checks and a desktop audit to check the validity of the landlord gas safety record. | £ | 87,600.00  | Gas Advisory Services T/A Phoenix Compliancy Management | 01/04/2019 | 31/03/2026 | 31/03/2028 | Jul-25  | Homes and Neighbourhood               |
| C970  | 24 Hour Emergency Lifeline Call Monitoring   | Emergency lifeline call monitoring service 24 hours per day 365 days year providing to Service Users who are either Council tenants in independent living schemes, or to other service users in the councils area who use a dispersed emergency lifeline alarm and telecare equipment in their own home.  | £ | 53,000.00  | PPP Taking Care Limited                                 | 01/04/2023 | 31/03/2026 | 31/03/2027 | Current | Homes and Neighbourhood               |
| C1063 | Provision of Electronic Banking Services   | Northern Housing Consortium (NHC) Framework call-off contract for electronic banking of monies collected for Council services via Post Office or PayPoint locations.  | £ | 50,000.00  | Allpay Limited  | 01/04/2020 | 31/03/2026 | n/a        | Aug-25  | Leisure Community and Culture         |
| C1054 | Audio Visual Support and webcasting service  | Provision of services relating to audio visual support and webcasting services  | £ | 44,000.00  | Fade to black productions Limited                       | 01/04/2024 | 31/03/2026 | 31/03/2028 | Sep-25  | Finance                               |
| C1048 | Cash Management Software   | Provision of Cash Management Software Licences, Implementation, Project Management and Training Services  | £ | 30,000.00  | Capita Business Services Limited                        | 01/04/2023 | 31/03/2026 | n/a        | Sep-25  | Leisure Community and Culture         |
| C933  | Pest Control Lot 2   | Lot 2 – LANDLORD HOUSING SERVICES AND MISCELLANEOUS WORKS.  | £ | 20,000.00  | Contego Environmental Services Ltd                      | 01/05/2022 | 31/03/2026 | n/a        | Sep-25  | Finance                               |
| C945  | PLP - Practical Law/Westlaw Framework (Legal Library)                                      | Access to on line Legal Library   |   | £19,000.   | Thomson Reuters   | 01/04/2022 | 31/03/2026 | N/a        | Sep-25  | Public Realm                          |
| C933  | Pest control Lot 1   | Lot 1 Council Land and Domestic Pest Control Services   | £ | 14,560.00  | John O'Conner (Grounds Maintenance) Ltd                 | 01/04/2022 | 31/03/2026 | n/a        | Sep-25  | Law and Administration                |
| C1095 | Call off Lot 2 Vodafone  | NFC167 Mobile voice and Data services   | £ | 8,000.00   | Vodafone Limited  | 01/04/2024 | 31/03/2026 | 31/03/2028 | Sep-25  | Public Realm                          |
| NSL   | NSL Apply permit system software   | Licensing and development of the NSL Apply software and service. Software for Online permit application process and Online permit & Voucher payment system  | £ | 5,000.00   | NSL Ltd   | 01/01/2021 | 31/03/2026 | n/a        | Sep-25  | Finance                               |
| C1020 | Manifest Software solutions  | Universal Adapter Multi-Use for WHBC Housing Systems Integration. Lot 3 Cloud Support G-Cloud 13 Call off   | £ | 40,000.00  | Manifest Software Solutions Ltd                         | 20/04/2023 | 19/04/2026 | 19/04/2027 | Sep-25  | ICT and Digital Services              |
| idox  | Electoral software management  | Electoral management software consisting on an upgrade from strand to Eros EMS including : Current register, Most current archive register, current images, current staff, premises and polling scheme, remote installation of server, instructions for installation of clients, regional group training of two days, data matching and mining (DMM) for one year   | £ | 13,408.00  | Idox Software Management Ltd                            | 17/02/2020 | 29/04/2026 | n/a        | Sep-25  | Regeneration and Economic Development |
| C1030 | SDS ProVal   | SaaS rental of SDS ProVal software and associated hosting, plus Training, G-Cloud 13 RM1557.13  | £ | 10,000.00  | Shelton Development Services Ltd                        | 01/05/2023 | 30/04/2026 | 30/04/2027 | Sep-25  | Law and Administration                |
| C1038 | Sale of recovered newsprint  | Collection of Newspapers and magazines / Recycling  | £ | 250,000.00 | Edwards Recycling Limited                               | 01/06/2024 | 31/05/2026 | 31/05/2028 | Oct-25  | ICT and Digital Services              |
| C1025 | Leaseholder insurance  | the provision of its property insurance in respect of private dwellings sold on a leasehold basis, the majority of these were under the Right To Buy (RTB) legislation.   | £ | 290,000.00 | Protector Insurance                                     | 24/06/2023 | 24/06/2026 | 24/06/2028 | Oct-25  | Public Realm                          |
| C1040 | Lone Worker Devices  | RM3808-1293 Lot 7 Vodafone - paging and alerting services   | £ | 19,000.00  | Vodafone Limited  | 24/06/2023 | 24/06/2026 | 24/06/2028 | Nov-25  | Finance                               |
| C1080 | Management agreement   | Leasing of the High ropes adventure course at Stanborough park  | £ | 15,000.00  | Planning Solutions Ltd                                  | 25/06/2016 | 24/06/2026 | n/a        | Nov-25  | ICT and Digital Services              |
| C942  | G-Cloud - Webcasting and audio-visual hardware and software with streaming and maintenance | OPP4372 - The leasing of AV hardware for the purposes of webcasting of live and recorded local authority meetings together with associated support services. Lot 1: Cloud hosting<br>Lot 2: Cloud software<br>Lot 3: Cloud Support  | £ | 24,987.00  | Public-I Group Limited                                  | 01/01/2022 | 30/06/2026 | n/a        | Oct-25  | Leisure Community and Culture         |
| C1045 | Recruitment Solution   | the provision of a recruitment/applicant tracking system - Lot 2 cloud software - G-Cloud 13 (RM1557.13)  | £ | 40,850.00  | Tribepad Limited  | 28/07/2023 | 28/07/2026 | 28/07/2027 | Nov-25  | Law and Administration                |
| C1073 | Retail Water and Wastewater  | Retail Water and Wastewater   | £ | 55,000.00  | Anglian Water (trading as Wave)                         | 01/08/2022 | 31/07/2026 | n/a        | Dec-25  | Human Resources                       |
| C1043 | Chatbox  | G-Cloud 13 (RM1557.13) Smart AI Technology Lot 2 Cloud software   | £ | 63,000.00  | ICS.AI  | 21/08/2023 | 20/08/2026 | 20/08/2027 | Dec-25  | Public Realm                          |
| C990  | Estate management services   | management of estates mixture of retail units, light industrial units, offices, community properties and various miscellaneous properties.  | £ | 800,000.00 | Sure Surveyors Limited                                  | 01/09/2023 | 31/08/2026 | 31/08/2027 | Jan-26  | ICT and Digital Services              |
| C1047 | Jadu Platform  | G-Cloud 13 (RM1557.13) Lot 1 Cloud hosting, Lot 2 Cloud software, Lot 3 Cloud support   | £ | 92,500.00  | Jadu Creative Limited                                   | 11/09/2023 | 10/09/2026 | 10/09/2027 | Jan-26  | Regeneration and Economic Development |
| C1052 | Choiced based lettings system  | Contract for the on-going support of the following existing systems:<br>1. Choice Based Lettings (CBL)<br>2. Homelessness, Prevention & Advice (HPA2)<br>3. Housing Related Support (HRS)   | £ | 23,000.00  | Locata (Housing Services) Limited                       | 11/09/2023 | 10/09/2026 | 10/09/2027 | Jan-26  | ICT and Digital Services              |
| C1000 | G-Cloud Docusign   | Lot 2: Cloud software. Electronic signature system  | £ | 5,500.00   | Glemnet Ltd   | 31/10/2024 | 30/10/2026 | 30/10/2027 | Jan-26  | Public Realm                          |
| C1046 | Estate management services   | The estate comprises a mixture of retail units, light industrial units, offices, community properties and various miscellaneous properties.   | £ | 200,000.00 | Brasier Freeth LLP                                      | 01/11/2023 | 31/10/2026 | 31/10/2027 | Mar-26  | Customer Services and Transformation  |

Welwyn Hatfield Borough Council Contracts register

|       |   |  |                |   |            |            |            |        |                                       |
|-------|---|--|----------------|---|------------|------------|------------|--------|---------------------------------------|
| C475  | Bus Shelter Maintenance and Advertising                 | Bus Shelter repair, maintenance and cleaning in return of advertising rights on all the Council owned shelters.  | NIL            | Adspace 2000 Ltd                              | 01/12/1996 | 30/11/2026 | n/a        | Jan-26 | Regeneration and Economic Development |
| C1032 | Asbestos Consultant                                     | To facilitate and develop/implement a risk management approach, elimination and reduction of asbestos related hazards through the appropriate determination of priorities for remedial action including the delivery of training, maintenance, inspection and testing work                               | £ 60,000.00    | Brian Robinson Asbestos Consulting            | 01/12/2023 | 30/11/2026 | 30/11/2027 | Jan-26 | Public Realm                          |
| C1029 | Collection and Disposal of Abandoned Vehicleless        | Collection and Disposal of Abandoned Vehicles for Hertfordshire Consortium   | £ 10,000.00    | ASM Auto Recycling                            | 01/12/2023 | 30/11/2026 | 30/11/2027 | Jan-26 | Homes and Neighbourhood               |
| C1019 | Corporate cleaning contract                             | provision of cleaning services   | £ 504,000.00   | Birkin Cleaning Services Limited              | 01/01/2024 | 31/12/2026 | 31/12/2027 | Jan-26 | Public Realm                          |
| C948  | Fire and Security Servicing                             | Servicing including alarms, fire extinguishers and Fire Risk Assessments   |                | T. & J. Fire Ltd                              | 01/01/2023 | 31/12/2026 | n/a        | Dec-25 | Public Realm                          |
| C733  | Process and Sale of Comingled Recyclates                | Processing and sale of comingled recyclates. The following authorities are joint to this contract: Three Rivers District Council, Watford Borough Council, Welwyn Hatfield Borough Council, Dacorum Borough Council.   | £ 500,000.00   | Pearce Recycling Ltd                          | 01/02/2017 | 31/01/2027 | n/a        | Mar-26 | Public Realm                          |
| C1129 | PSN   | Framework schedule 6 - PSN Core services RM6167  | £ 1,500.00     | Nominet UK                                    | 01/12/2024 | 31/01/2027 | 31/01/2028 | Dec-25 | Public Realm                          |
| C865  | Treasury Management Advisory Services                   | Treasury Management Advisory Services - Borrowing advice, Investment and counterparty advice, Technical and accounting advice  | £ 16,000.00    | Arlinglose Ltd                                | 01/03/2020 | 28/02/2027 | n/a        | Aug-26 | Regeneration and Economic Development |
| C1072 | Production of title plans                               | Development of the title plans   | £ 10,000.00    | Silk Partnership (Building surveyors) Limited | 01/03/2024 | 28/02/2027 | 29/02/2028 | Oct-26 | Regeneration and Economic Development |
| C1058 | Block Management  | The Council currently has various mixed use blocks which combine long leasehold residential and ground floor commercial units. You will be required to provide a block management service for these blocks.  | £ 75,000.00    | Rivenhall PM Limited                          | 05/04/2024 | 04/04/2027 | 04/04/2028 | Oct-26 | Finance                               |
| C994  | Community Lottery Operator                              | Online community lottery for welwyn hatfield borough   | £ 80,000.00    | Gatherwell Limited                            | 01/05/2023 | 30/04/2027 | n/a        | Nov-26 | Finance                               |
| C1100 | Housing, Environmental and Planning Solutions           | Lot 3 framework schedule 6 housing, environmental and planning solutions RM6259 for the provision of Vertical application solutions  | £ 22,500.00    | NEC Software Solutions UK Limited             | 01/06/2024 | 31/05/2027 | n/a        | Jan-27 | ICT and Digital Services              |
| C1112 | Housing and Economic Needs Assessment (2024)            | Housing and Economic Needs Assessment ("HENA") which will inform the Council's Local Plan Review.  | £ 30,000.00    | Iceni Projects Limited                        | 10/02/2025 | 01/06/2027 | n/a        | Feb-27 | Planning                              |
| C1044 | Housing, Environmental and Planning Solutions           | Call off Lot 3 - Framework schedule 6.   | £ 22,000.00    | DEF Software Limited                          | 20/07/2023 | 19/07/2027 | n/a        | Mar-27 | ICT and Digital Services              |
| C1086 | Legal services in relation to S106 planning obligations | Provision of services relating to S106 Legal Services.   | £ 15,000.00    | Trowers and Hamlin LLP                        | 03/08/2024 | 02/08/2027 | 31/08/2028 | Nov-27 | Customer Services and Transformation  |
| C1107 | Telephony   | VOIP system. Lot 2 Cloud hosting.  | £ 42,000.00    | Babble cloud limited                          | 21/11/2024 | 30/11/2027 | 30/11/2028 | Jun-27 | Homes and Neighbourhood               |
| C1056 | Arboriculture Services                                  | Lot 2 - Maintenance of Young Trees<br>Lot 3 - Maintenance of Woodland Trees  | £ 118,000.00   | Maydencroft Limited                           | 01/01/2025 | 31/12/2027 | 31/12/2028 | Jun-27 | Homes and Neighbourhood               |
| C1105 | Housing maintenance - Project 1                         | Housing Maintenance Project 1 – Internals  | £ 3,200,000.00 | Gracelands Complete Maintenance Services Ltd  | 01/01/2025 | 31/12/2027 | 31/12/2029 | Jun-27 | Homes and Neighbourhood               |
| C1131 | Disaster Recovery                                       | RM6100 Technology Services 3 Agreement   | £ 45,000.00    | Daisy Corporate Services Trading Limited      | 01/02/2025 | 31/01/2028 | 31/01/2029 | Sep-27 | Regeneration and Economic Development |
| C1018 | Service of One Cremator and ancillary unit              | Servicing, repair and maintenance of the cremator, abatement plant and ancillary equipment   | £ 44,000.00    | Facultative Technologies Limited              | 06/03/2023 | 05/03/2028 | n/a        | Jun-27 | Homes and Neighbourhood               |
| C1009 | Housing maintenance - capital works                     | Housing maintenance - Capital Works  | £ 7,500,000.00 | Novus Property Solutions Limited              | 01/04/2023 | 31/03/2028 | 31/03/2030 | Aug-27 | Leisure Community and Culture         |
| C1009 | Housing maintenance - capital works                     | Housing maintenance - Capital Works  | £ 7,500,000.00 | Equans Regeneration Limited                   | 01/04/2023 | 31/03/2028 | 31/03/2030 | Mar-28 | ICT and Digital Services              |
| C1035 | Kitchen Supply  | Kitchen supply of affordable and social rented properties.   | £ 200,000.00   | Howden Joinery Limited                        | 01/10/2023 | 31/03/2028 | 31/03/2030 | Mar-27 | Leisure Community and Culture         |
| C989  | Electric Vehicle Charging Points (EV1)                  | Install, operate and maintain for the customer network of 16 Vehicle charging points.  | £ 200,000.00   | Blink Charging                                | 01/04/2021 | 31/03/2028 | 31/03/2031 | Mar-27 | Public Realm                          |
| C999  | Building Surveyor planned maintenance programme         | The Council is undertaking a major investment programme in its housing stock and will be delivering a large capital works programme - Whole property refurbishment works including but not limited to Kitchens and bathrooms and associated works, Windows and doors installations and electrical works. | £ 150,000.00   | Keegans Limited                               | 01/04/2023 | 31/03/2028 | 31/03/2030 | Mar-27 | Public Realm                          |
| C1003 | Community Bus Services                                  | Community Bus service, delivering a weekly transport service for residents within the borough for journeys including shopping trips, lunch club at The Hive.   | £ 150,000.00   | Communities 1st                               | 01/04/2023 | 31/03/2028 | 31/03/2030 | Jun-29 | Finance                               |

Welwyn Hatfield Borough Council Contracts register

|       |  |  |                 |   |            |            |            |        |                                       |
|-------|--|--|-----------------|---|------------|------------|------------|--------|---------------------------------------|
| C1089 | Adaptations                            | Adaptations Services   | £ 500,000.00    | Gracelands Complete Maintenance Services Ltd                  | 01/04/2025 | 31/03/2028 | 31/03/2029 | Nov-28 | Regeneration and Economic Development |
| C1017 | Cash Collection                        | Cash collection from various sites   | £ 10,000.00     | Security Plus Limited   | 24/07/2023 | 23/07/2028 | n/a        | Jan-26 | Homes and Neighbourhood               |
| C1134 | Enterprise Resource Planning           | Lot 2 Cloud software - Contract for the delivery of Unit4 enterprise resource planning solutions, including Unit4 SaaS | £ 55,000.00     | Unit4 Business Software Limited                               | 01/12/2025 | 30/11/2028 | 30/11/2029 | Jun-31 | Finance                               |
| C1057 | Server replacement                     | Digital workplace solutions REF SBS/19/AB/WAB/9411   | £ 28,000.00     | Specialist computer centres PLC                               | 06/12/2023 | 05/12/2028 | n/a        | Jun-26 | ICT and Digital Services              |
| C783  | Leisure Management Services            | Management of leisure management facilities in the borough   | £ 200,000.00    | Greenwich Leisure Limited                                     | 19/01/2004 | 08/01/2029 | n/a        | Jun-25 | Human Resources                       |
| C1136 | Insurance Broking Services             | Insurance support management, risk management and insurance arrangements.  | £ 2,000.00      | Marsh Limited   | 01/03/2025 | 28/02/2029 | n/a        | Jan-27 | Public Realm                          |
| C784  | Streetscene Services                   | Lot 1 - Waste and Recycling Household collections and Street Cleansing; Lot 2 - Grounds Maintenance Services           | £ 5,739,000.00  | Lot 1 - Urbaser; Lot 2 - Krinkels Uk Limited                  | 01/04/2020 | 31/03/2029 | 31/03/2038 | Feb-28 | ICT and Digital Services              |
| C902  | Bereavement Services                   | Bereavement services for crematorium such as, Hard landscaping, Interment, Grounds maintenance                         | £ 180,000.00    | Krinkels Uk Limited   | 01/06/2022 | 31/05/2029 | 31/03/2031 | Dec-26 | Homes and Neighbourhood               |
| C1106 | Asset Valuation                        | Lot 1: General Fund Valuation<br>Lot 2: Housing Revenue Account Valuation  | £ 18,000.00     | Wilks Head and Eve LLP<br>Lambert Smith Hampton Group Limited | 31/03/2025 | 31/03/2030 | n/a        | May-27 | ICT and Digital Services              |
| C1070 | Electric Vehicle Charging Points (EV2) | Install, operate and maintain for the customer network of 105 Vehicle charging points across 23 sites.                 | £ 1,160,000.00  | Blink Charging  | 01/12/2023 | 30/11/2030 | 30/11/2033 | Aug-28 | Finance                               |
| C855  | Housing Maintenance Services           | Maintenance and minor works carried out in properties  | £ 11,000,000.00 | Morgan Sindall property services Limited                      | 01/10/2022 | 30/09/2032 | n/a        | Mar-27 | Homes and Neighbourhood               |
| C998  | Revenue and Benefits Service           | Framework Schedule 6 - Provision of Outsourced Contact Centre and Business Services.                                   | £30,000,000     | Liberata UK Limited   | 01/04/2023 | 31/03/2033 | n/a        | Jan-27 | Regeneration and Economic Development |