

BULK COLLECTION SERVICE

Please complete and return by post with you payment (postal order or cheque, made payable to Serco LTD) to Serco Local Government, Tewin Road Depot, Tewin Road, WGC, Herts, AL7 1BD.

NAME _____

ADDRESS _____

DAYTIME TELEPHONE NUMBER _____

Please read the information on the website before completing this form. We are unable to remove pianos, garden waste, bricks, tiles, concrete, rubble, boilers, storage heaters, tanks, bathroom suites, kitchen units or any other form of building waste. We cannot accept fridges, freezers or bulky electrical goods such as washing machines, cookers, microwaves or TVs. There is a separate bulk electrical collection service for these items.

CHARGES

Full charge of **£35** for up to 4 items.

Reduced charge of **£17.75** for 4 items if in receipt of:

- Income support
- Job seekers allowance
- State pension and/or pension credit
- Council tax benefit
- Housing benefit

You MUST send a copy of your evidence with form to qualify for the reduced charge.

Please note refunds are not given if you cancel the collection

Please list a brief description of each item.

1) _____

2) _____

3) _____

4) _____

NB: Small items should be bagged up, as 5 sacks are equal to 1 item.

Pieces of wood or plastic should be tied into bundles and each bundle is 1 item.

Bed base and mattress = 2 items Headboard = 1 item

3 piece suite = 3 items Dining table and chairs = 2 items

Location of items _____

Please do not store items in communal bin stores as this encourages dumping.

Is the item outside the property and do we have access at any time? **Yes/no**

Do you require an appointment so you know when to put the items out? **Yes/no**

Do you require the crew to enter your house, flat, garage, shed or communal area to collect the items? **Yes/no**

If yes, there is an additional fee of £18.17 to cover costs involved and appointments will be made. Without this additional payment, collection will not take place.